EMPLOYMENT OPPORTUNITY ANNOUNCEMENT

DEPARTMENTS OF THE ARMY AND AIR FORCE OFFICE OF THE ADJUTANT GENERAL NORTH CAROLINA NATIONAL GUARD HUMAN RESOURCES OFFICE 4105 REEDY CREEK ROAD RALEIGH, NORTH CAROLINA 27607-6410

POSITION TITLE AND NUMBER
Information Technology Specialist (Network)
PDCN D0262000, MD#: 1224-714L

GRADE AND SALARY (Includes Special Salary Rate) GS-2210-11 \$59,339.00 - \$77,138.00 per annum

A Secret clearance is required for this position.

ANNOUNCEMENT #: ARNGT 10-241/ANG 10-27

OPENING DATE: 3 December 2010 CLOSING DATE: 3 January 2011

ANTICIPATED FILL DATE 30 Jan 11

<u>UNIT/ACTIVITY AND DUTY LOCATION</u> JFHQ-NC-J6, NCARNG Raleigh, North Carolina

EMPLOYMENT STATUS Excepted Service

IAW DOD 8570.01-M CERTIFICATION MUST BE OBTAINED WITHIN SIX MONTHS OF APPOINTMENT

<u>WHO CAN APPLY</u>: The area of consideration for this announcement is <u>NATIONWIDE</u>. Applications will only be accepted from current Excepted employees of the North Carolina National Guard, current military members of the North Carolina National Guard and individuals who are eligible and willing to enlist in the North Carolina National Guard.

HOW TO APPLY: Interested applicants may apply by submitting an Application for Federal Employment (Standard Form 171), Optional Application for Federal Employment (Optional Form 612), resume or any other form of application. It is required that the Knowledge, Skills and Abilities (KSA) listed below be addressed and attached to the application. The application and KSA Statement should be mailed to the North Carolina National Guard, ATTN: JFHQ-NC-HRO, 4105 Reedy Creek Road, Raleigh, NC 27607-6410. It must be received not later than the closing date or if mailed postmarked by the closing date. NOTE: Information that must be provided when applying for a technician position is as follows: announcement number; name; address; telephone number; social security number, date of birth; citizenship; education; work experience; and other job-related qualifications. For more information, call 1-800-621-4136 ext. 6429/6431. Faxed or Emailed copies will not be accepted.

<u>QUALIFICATION REQUIREMENT</u>: Must have 36 months specialized experience which demonstrates that the applicant has acquired the below listed KSA's. <u>The application or resume must reflect the required 36 months experience</u>. Education may be substituted for experience when applicable and the appropriate transcripts are submitted with application. In-service placement actions will be considered when applicable.

KNOWLEDGE, SKILLS ABILITIES (KSA'S)

Below are listed the KSA's for this position. Applicants <u>must</u> address each KSA individually in paragraph format by explaining any civilian and military work experience (<u>with inclusive dates that reflect 36 months of specialized experience</u>) that provided that KSA. It is <u>required</u> that this statement be attached to the application. Failure to do so will result in the applicant not being considered for this position. For more information or assistance, call <u>1-800-621-4136 ext. 6429/6431</u>.

- 1. Knowledge of, and skill in applying network design principles and concepts, network architecture principles and concepts, network protocols, remote access technology concepts, network operation and maintenance concepts and methods, network management tools, configuration management concepts and practices, network topology concepts, LAN/WAN principles and methods, network optimization techniques and acquisition management policies.
- 2. Skill in configuring hubs and switches, monitoring network performance, performing network diagnostics, analyzing network traffic patterns and installing network software fixes and upgrades.
- 3. Skill in establishing connectivity between remote sites, creating network maps, troubleshooting network problems (outages) and implementing configuration management plans for complex LANs and WANs.

MILITARY ASSIGNMENT: Assignment to a compatible Officer/Warrant Officer or Enlisted (E7 & Above) position in the NCNG is mandatory. (O: 25, 53; WO: 250N, 251A, 354A; Enl: MOS: 25B/U/Y/Z; AFSC: 33XX, 3D0X3, 3D0X1, 3C2XX)

CONDITIONS OF EMPLOYMENT: 1. Occupants of this position must maintain continuous military membership in the North Carolina National Guard (NCNG). NCNG status (military grade, MTOE or TDA assignment, MOS/SSI, military unit) and experience must be entered on the application. The recommended applicant will not be approved for appointment until they occupy a compatible MOS in the NCNG shown under Military Assignment on this announcement. 2. The applicant selected for this position will be required to participate in the Direct Deposit/Electronic Fund Transfer Program. 3. CISSP or DOD 8570.1 approved certification must be obtained within 6 months of appointment. 4. Individual may be required to work a varied weekend shift and will be entitled to premium pay IAW OTAGNC Pam 690-1.

EVALUATION FACTORS USED: Personal interviews, review of application and the KSA Statement.

PRINCIPAL DUTIES AND RESPONSIBILITIES: Performs a variety of network device configuration and connectivity tasks. Executes procedures and coordinates corrective action to optimize network performance. Installs, configures and monitors tested and evaluated software packages that provide performance measurements of the WAN/LAN. Implements the standard configuration software loads for all network devices. Utilizes benchmarks and performance measurement and evaluation data to manage network servers and data communication devices to support normal and surge workload. Works with technical support personnel in resolving critical problems. Uses remote management software tools to maintain and update configuration, protocol and user/system files. Documents and tracks change to configuration, protocol and user/system files. Executes appropriate action to ensure backup processes are completed. Evaluates the performance of network devices such as servers, workstations, and peripheral devices, and remote access systems. Coordinates the development and implementation of configuration management plans for complex LANs and WANs with supported elements to include headquarters staff elements, tenant activities, state government, regional operating activities and national agencies. Implements plans and procedures for remote installation of applications and upgrades using state of the art software distribution methods. Monitors distribution of applications and upgrades ensuring compliance with regulations and copyright laws. Implements procedures to ensure accurate records of authorized users of distributed software are maintained. Implements the standard operating procedures for all devices on the network. Reviews and evaluates proposed software. Provides input to briefings and presentations on the complexities of the installation networks. These briefings provide the basis for long-range decision planning relating to C4 network project management. Analyzes equipment and software reliability and utilization reports to identify and define problem areas and to establish end-to-end systems performance levels.

<u>INSTRUCTIONS TO COMMANDERS/SUPERVISORS</u>: This position vacancy announcement will be given the broadest possible dissemination. A copy of this announcement will be posted to your unit/activity bulletin board.

ADDITIONAL INSTRUCTIONS: 1. Applicants are requested to identify, on a separate sheet of paper, their race and national origin from one of the following categories: Male or female; American Indian or Alaskan native; Asian or Pacific islander; Black, not of Hispanic origin; Hispanic; White, not of Hispanic origin.

Submission of this information is voluntary and will be used in support of the NCNG Equal Employment and Affirmative Action Programs. 2. Participants in the Selected Reserve Incentive Program will be administered as prescribed by NGB Pamphlet 600-15. 3. A permanent change of station (PCS) will not be authorized for the individual selected for this position unless agreed upon in advance by HRO and a PCS order is prepared prior to effective date. 4. Males born on or after 1 January 1960 must be registered with the selective service in order to be considered for federal employment.

INFORMATION SUBMITTED WILL BE USED ONLY IN ACCORDANCE WITH THE PRIVACY ACT OF 1974

DISTRIBUTION: A, B, C-2, G-25, H-3, J-3, K-3, M, N-12, P-9, Q, W-2, Y-2, R: HRO-1, AGAV-1, AGCS-3, DCSANG-1, J4-4,J3-3, J1-3, FMCB-2, IG-1, SCSM-1, SRAA-1, VCSOP-1